



MOHAMED SHAWKY KAMAL

BScEcon



www.linkedin.com/in/mohamed-shawky-el-shami-59336921a

About Me

Energetic graduate with dual Bachelor's degrees in Economics and Business. Merging academic excellence with practical insights in economics, business, and entrepreneurship. Transformed through immersive experiences, developing leadership, negotiation, and strategic skills. Proficient in technical support and customer service. Dedicated to continuous growth and enthusiastic about achieving new milestones.



+20 0112 236 0224



Mohamed.Shawkyelshamy@Gmail.com



Madinaty B3-C31

Language

- Arabic (C2 Native)
- English (C1 Advanced)
- French (A1 Elementary)

Experience

Teleperformance. Cairo, Egypt.
Customer Service representative
2019-2020

UX Centers (DIGITAL WORKS). Cairo, Egypt.
Technical Customer Support
Jan 2020- June 2020
Junior Quality Control
June 2020-December2020

Global Study UK. Cairo, Egypt.
Out Bounding lead Caller
Jan 2018- September 2018

NEW JERSEY Real Estates.
Sales Representative.
july 2020.

Redbull.
Sales representative.
2017-2018.

Activation specialist at :
- **Pepsi.**2017
-**Coke, Pepsi, Danone.** 2016
-**Euro-Championship, Samsung,**
and **Galaxy Chocolate.** 2016
-**Microsoft.**2015

Expertise

- Innovation
- Data Analysis
- Project Management
- Problem Solving
- Quality Assurance
- Market Research
- Presentation Skills
- Adaptability
- Negotiation Skills
- Leadership Development
- Time Management

Education

Faculty of Economics and Political Sciences Cairo University, Egypt, {Major: Economics, Minor: Public Administration).

Bachelor Degree.

Year of graduation: 2022

The Philipp University of Marburg, Frankfurt, Germany.

Bachelor degree of **Economics, Business and Entrepreneurship.**

Year of graduation: May 2022

King Fahd Model Language School, Cairo, Egypt.

Mathematical Science Section

Year of graduation: 2017

Professional Trainings

Anna Lindth Foundation partnership with Erasmus+

Debate and Negotiation Training.

November, 2020.

HSBC Bank Online

August, 2021.

Entrepreneurship Principles Online

IN Learnings

2023

Extracurricular Activities

(Model of the Egyptian Stock Exchange (MESE)

Investor delegate

2018

(Potential member and fundraising volunteer in Rotary (RAC - Rotaract Cairo SkyClub)

2022

Computer Skills

-Operating Microsoft Windows and Microsoft Office™ Tools. Systems

(Word, Excel, PowerPoint, One Drive, Microsoft Teams, Outlook and OneNote.

-Canva Designs.

-PIXLR.